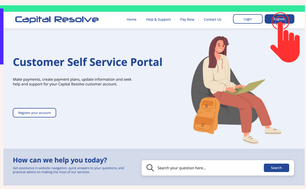
Capital Resolve

Registering at Capital Resolve

Welcome to the Capital Resolve Customer Portal, your central hub for navigating your path towards financial recovery. Access essential information and track your progress with ease.

Follow these steps to register your account with Capital Resolve. The accompanying screenshots will guide you through each step visually.

1



Start Registration

Open your web browser and enter the following URL: **www.cr-portal.com**

Click on the **Register** button located at the top right corner of the homepage.

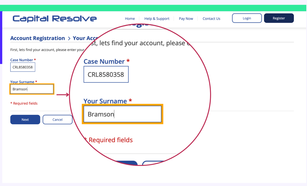
Click **Next**.

Enter Credentials

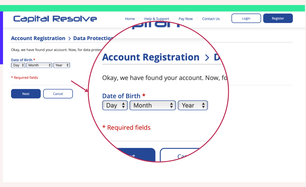
Enter the case number provided to you via letter, email or SMS, along with your surname.

Click **Next**.

2



3



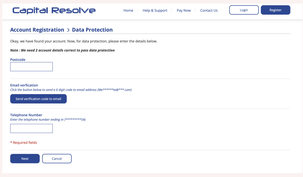
Confirm Your Date of Birth

Please enter your date of birth as requested. Click **Next**.

IMPORTANT NOTE:

If your date of birth does not match our records, you will see a notification box, as shown on the right.

1. To register using alternative details, please click **Other Verification Options**.



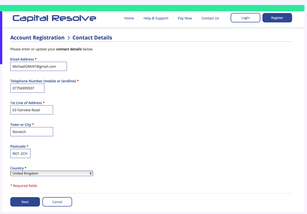
2. Please verify your account using two of the following three account details: postcode, email address, phone number.

Verify Contact Details

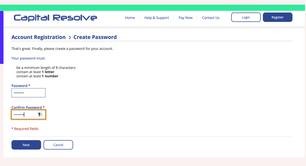
Please confirm your contact details.

Click **Next**.

4



5



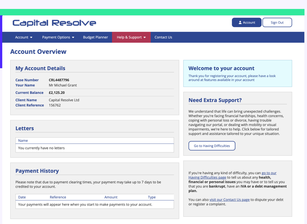
Create a Password

Create a secure password for your account. Ensure your password is strong by including a mix of letters and numbers.

Click **Next**.

Accessing Your Account

Once registration is complete, you will be directed to your **Account Overview** on the Capital Resolve Customer Portal.



Account Visibility

The Capital Resolve Customer Portal provides a centralised platform for viewing essential account details and managing your financial recovery journey efficiently.

By following these steps, you will successfully register and access your Capital Resolve account. If you encounter any issues during registration, please contact Capital Resolve support for assistance.

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